Today is Dec. 2nd 2008

My child is special needs, multi-handicapped, and disabling... and I, her, mother contacted local DCF office with complaints with the medical care my child was receiving at The American School for the Deaf with her Type 1 Diabetes. My child takes insulin shots during the day to cover her meals, and this school did not do for my childs diabetic health as should, and was a continuous problem! A.S.D., had professional training with-in the school for all nurses, and everyone involved with my childs care during the day... year, after year, after year... No matter how much training these caretakers received, they always seem to not do for child and her diabetic needs... Some examples of this are as follows: blood sugar low, forgot to give glucose tablets... forgetting to give snacks to cover long acting insulin, not following childs Individual Health Care Plan, and not following childs 504, Diabetic Care Medical Management Plan... causing child to go back and forth to her Diabetic Specialists office many times, because of school not handling properly... We even had my childs, Diabetic Specialist on conference call during a PPT, Parent Placement Team , and dieticians, and medical social worker from CCMC present for a lot of PPT's... School not listening, school not wanting to be bothered to do for childs diabetic medical needs, and school putting my childs daily schooling life in jeopardy... The district that had my child at such school was also responsible for the school and failure of nurses, and all involved with child... for the district was suppose to make sure child with-in placement was cared for properly, and just... to make a long, discusting medical nightmare short... The city instead of making the school be accountable and responsible, thought it would be easier to hire a paraprofessional... Which also did not work, for if the nurses are not doing correctly, why, would a medical para., follow correctly... even though also trained intensely on diabetic medical care... Was so outrageous that child was rushed to CCMC ER... (and I mom

was there at school to witness, for was coming out of office at time on another matter... I was donating fabric to school for the art department...) I was walking out of the office, and say my child, glassy eyed, head swaying, and not making since, also quiet pale white face, and asked me about a trip to Europe... We this family never travel, so... no sugar to the brain, can't think, is acting, loopy, hello... check sugar... Para. Also deaf, but was trained, and had charts that told of low and high blood sugars and step by step what to do, with picture demonstrations as-well as in English... My child was on couch, I went over and asked if ok, and had her take her blood sugar it was 36, normal is 80-120!!! Medical Para. Went over to office window and knocked on it and then signed, Blood sugar 36 WHAT DO I DO???? Had training on Diabetic care, had charts to follow that specifically told in picture detail, and English... and still nothing... I parent ran gave glucose tablets, I parent had to run to get apple juice in cafeteria, I parent needed to do all, for para., sat and did nothing... Except when child drinking juice, asked me why is she acting so stupid!!! Sugar is the number one thing that makes any of our brains work, and with-out can't think, and can act stupid, silly, loopy, or even get agitated or aggravated, depending on person, and which way body reacts, everyone bodies different... after 15 minutes... I parent rechecked blood sugar, and was not going up, and asked Sandy secretary in office to get the nurse down to lower school needed medical intervention... Sandy called nurse, and nurse told her no, child need to come to her office... You do not remove a person with a low to walk, nurse and help comes to person, and this a child... Nurse office go down hallway, out door walk down long sidewalk, look both ways see cars coming, walk by playground, turn to go up 21 stairs, down another long sidewalk, open doors to walk more then open nurse door... Wrong! With refusal of nurse to come, I parent had to tell them to call 911... Secretary, then calling 911 only because giving me a hard time with, I had to threaten to sue through court, to get 911 ambulance to be called... Now, this is outrageous... Secretary calls nurse back, and tells her to

get down to lower school immediately mother had her call 911, and needs to be there when 911 shows up... Nurse shows up, huffing and puffing, because ran down hill to get to lower school and showed up seconds before ambulance arrived... Seconds before... and child and myself got in ambulance and went to CCMC ER...

Well this was last straw for this family and American School for the Deaf, not following plans in place... In four years we had 14 ER PPT meetings on diabetic health care needs alone... Dr.'s, nurses, dieticians, CCMC medical social worker, etc... no-one at school listening to or couldn't be bothered with childs diabetic needs... This was it, child could have and would have died, if I mom, wasn't at school that morning, donating fabric for art department... Child was in school limbo, no where to go for 8 plus days, until I got her enrolled in another specialized school...

I contacted DCF, and was that a mis take, and I will tell you of... but first, I also want to let you know contacted the US Department of Education office for Civil Rights, they spent 180 plus days looking into, asked many detailed questions, and followed through with things, and came to these findings and conclusions with such... Waterbury School District, denied my child a Free Appropriate Education, under 504, and title II of the American with disabilities act... with many violations and in compliant attributes with-in... And ASD failed and denied my child an appropriate educations, for failed to give child minor adjustments needed to receive an appropriate education under 504 and title II of the American with Disabilities Act... with many violations, and many incompliant attributes... Waterbury got a 5 page resilution page, and ASD got a two page resilution page, and US Department of Ed, OCR, is presently still involved with child and Waterbury and will be for quite a long, long, time, it has now been two years and going strong with for Waterbury is the district that has her placed in out of District schooling, for all her special needs, with help of Federal

government making sure of that proper out of district placement...

DCF contacted by me, came to our apartment for an interview of child and mother, now this interview was to meet us, and ask questions on events and how happened... Remembering child special needs, multi-handicapped and disabling, and profoundly deaf... Emotionally and psychologically 5 or 6, developmentally 7 or 8, and chronologically 10 years old... Now, they did have an American sign language interpreter present, however, was signing, but not asking child at any point, did child understand, what signing to her... Interpreter mentioned couldn't understand childs speech, my child can speak as well as me, hearing is the obstacle at hand... Questions the DCF investigator asked were not at childs capabilities of understanding, most of time... for was not at all keeping in mind, the emotional, psychological, or developmental aspects here... and child, look confused, and needed clarifications on certain things... There is three other people in the apartment, that child does not know, child wants to help and answer, but needs things asked specifically with all her special needs inquires to be able to answer correctly with events that took place... Child did best she could with-insuch conversations, and did tell a lot, but I was told when leaving they would be in touch before doing anything with case to discuss some more, so they could do follow ups with... and believe me, that never, ever happened nor took place for the best interest of this child, nor what happened at school... DCF found neglect on the whole school, and then closed the case... What!!!!! Have all paper work on, and DCF Legal Reports to follow up, if need... Then when I contacted DCF Supervisor, to let know on the US Department of Education, Office for Civil Rights conclusions and findings, they ignored and told, that is not what they saw... Well, quess what DCF asked questions, never followed through with a back call of information, to see if any discrepancies were there, and if so needed more investigation, until the truth of was found out...

The US Department of ed., did a full, detail investigation and found what they found... main reason, for the took into account childs special needs, and all of them, interviewed her, asked questions and followed through, and kept following through, until they knew all was taken care of, and all facts were presented and then went over with a fine toothed comb... Saw that my child and myself, were honest, trustworthy, and creditable with all material presented... and dug into the nurses logs, and school records and went deep with-in to see the continuous mistakes, and mis truths that were told in order to try to get them school out of quiet the fix they were in... I had tape recording of PPT's, I had Individual Educational Plan list of Recommendations, I had IEPHP's, and 504 Plans in question back and present... I had left voice mails with mis doings, etc., all for proof... DCF just could not be bother to look into fully to get what was happening on... I know for I read the DCF Legal reports, and each and every page, had mis quotes, situations with-in not even adding up in correct time frames, and people to people interviews on certain circumstances not even coinciding with what was happening, which would prove lies and mis truths were being told... DCF report itself was mis leading, and not correct circumstances to even be shown to have any truth factor involved... I also forwarded to the US Department of Education right after receiving DCF Legal Report and they also agreed, if they even, looked over, there own report, they would see, time frames do not add up, people to people conversations, dialoged with and on, do not even coin side with each other... which makes it a mis informational DCF report period...

When someone thinks of DCF, Department of Children and Families... One would think of a agency, that was out there to help provide protection for children and families, and instead... I found my whole dealings with DCF, as a complete and udder nightmare, that lacked help, and lacked guidance, and instead, didn't seem to have a clue on children and there families needs... and basically at this present time, I feel DCF does not help, but instead treats children as if they were objects, and not children, and families as if they were outsiders, and not ones that are their to help and keep their children under safe guidance... A family unit that is worth helping, and protecting, to keep together, and to hold strong for each member involved with... My personal case, when turning to this agency for help, we this family got nothing but grief, and non corroperation, with my child and her diabetic medical needs... and child because of school and them not doing right, was in school limbo, no school for 8 days plus... and as US Department of Ed, stated parent had no choice but to remove child for childs medical safety...

SOLUTION: Someone needs to make sure DCF is doing it jobs properly, and look into case carefully and diligently, accountability for those whom investigate, and for those whom interview... Make sure people that investigate understand and have knowledge on the people interviewing and their particular needs, in this case childs special needs, emotional and psychologically capabilities, developmental disabilities, and in this particular case Diabetes and children and such... Degrees are great, and fine, but someone that actually understands and goes forth and acts on and with... Listen to the parents, listen to the children, go forth, investigate, interview, and back up things that are stated with proof... and keep looking into in detail, until all statements found co inside with each other and there is no doubt left with period...

I only wish I could give you they whole discussing run down on how ASD did not do right for my child and her diabetic needs, and not following plans in place, or dr.'s orders and how DCF might have found neglect on the whole school, but closed case, did nothing about, and child left school for medical diabetic health was not being attended to properly by school and their nurses, and people involved with childs care... was being done wrong, and child could have died from!!!!

Follow up and Follow through are what are needed, by people that attend to their job responsibilities period!!!!

To quote my childs Diabetic Specialist" thank god child is out of ASD, and in another school, for that nursing staff was completely incompetent, and did not follow anything that was suppose to, and your child was in daily harm because of, DCF did nothing, but the US Department of Education saw, and did, and grateful for... Your child is ok today, only because you mom,... and the US Department of Education followed through with and saw, for the best interest of your child... Local DCF no, but Washington DC US Department of Education Office for Civil Rights, and Boston regional office yes... thank God for our sanity being dr.'s and yours..."

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